



30th June 2022

Dear Valued Customer,

Re: Cessation of cash handling service and closure of banking counters

Thank you for your continuous patronage of Mizuho Bank, Ltd. (Incorporated in Japan with limited liability), Hong Kong Branch (the "Bank") over the years, and we hope you are well during these uncertain and unprecedented times in the midst of the pandemic.

The purpose of this letter is to inform you that the Bank will stop providing cash handling and banking counter services with effect from **31st May 2023 (Wednesday)**.

It has always been our goal to responsibly provide our customers and the local community with the best services possible in a safe and secure environment. To support Hong Kong in approaching and moving into a New Era of Smart Banking, our existing cash handling services, which include cash deposit and withdrawal, will be discontinued on 31st May 2023. As a result, our existing banking counters located on the 12th floor of the Bank's office at K11 Atelier will thereby be closed permanently on the same date. A cheque collection box will, however, be provided. Please refer to the signage, which will be put up outside the banking hall.

If you have any queries, please contact your relationship manager or any other of our banking professionals with whom you usually communicate.

Yours faithfully,
For and on behalf of
Mizuho Bank, Ltd.
(Incorporated in Japan with Limited Liability),
Hong Kong Branch

Taichi Onuki
Managing Director
Chief Executive of Hong Kong Branch



【日本語参考訳】

2022年6月30日

お客さま各位

現金のお取り扱い及び窓口閉鎖のご連絡

平素より格別のご高配を賜り厚く御礼申し上げます。

今般、みずほ銀行香港支店（以下、「弊社」）は **2023年5月31日（水）** より現金のお取り扱い、及び銀行の窓口サービスの取り扱いを終了致します。

安全かつ最善の金融サービスをお客さま及び地域社会に提供することは弊行の責務です。この度、香港のスマートバンキング新時代への移行と実現に向け、現金のお取り扱い（現金入金、現金引出等）を終了させていただき事と致しました。合わせて、**K11 Atelier 12階**にございます銀行窓口を閉鎖いたします。お客さまにおかれましては、今般新たに設置いたします小切手回収ボックスをご利用ください。詳しくは案内板をご覧ください。

ご不明な点がございましたら、平素コンタクトいただいている弊行の営業担当者までご連絡ください。今後とも、引続きご愛顧賜りますようお願い申し上げます。

敬具

株式会社みずほ銀行
(Incorporated in Japan with Limited Liability)
香港支店